# about us

# Local Parking Security Ltd was formed in 1999 by Richard Evans.

Richard previously spent 10 years working for local authorities in the car parks division.

Taking his many years of experience to his own company it soon flourished and now has many car parks throughout the UK.

With the offices just minutes away from his home village in Warwickshire Richard has employed many of his family keeping LPS friendly and easy to work with.



# Local Parking Security Ltd



Richard feels that the hands on approach of the directors and department managers give the clients a personal touch not always available with some companies.

Everybody is always just a phone call away.

He prides himself with the customer service available and the minimum response time LPS offers. This has been the work ethic from the start and although the extensive portfolio of clients LPS has managed to stay true to its original goals.



- · Your car park is full, but not with your customers.
- Your customers can't find a space or think you are really
- Or you want to create more revenue from your site.

These are some of the reasons our clients have for controlling their car parks.

Local Parking Security have over 10 years experience in the parking industry, our non-aggressive approach and customer focus has made us a favourite with the hospitality industry as well as dedicated car parking sites throughout the UK.

LPS is also a fully approved member of the British Parking Association and have been awarded Park Mark approval for safer parking.

















## Why Local Parking Security

We offer a complete package with all aspects in house, including:

- · Supply of machines and signs
- Installation
- Patrolling
- · Issuing excess charge notices as required
- · Cash collecting
- Banking
- Audit reports
- · Service and maintenance department
- · A dedicated call centre and website to deal with all parking questions and payments
- · Staff training program
- · Our patrol people will even litter pick the site as well





Solar, Mains or **Battery Powered.** 

Coins, Tokens and **Chip & Pin payment** options.



Although the majority of our sites operate using 'Pay & Display' machines we also use 'Barrier Systems' and 'Pay by Phone' if the site is suitable.

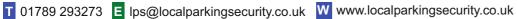
**Excess Charge Notice's** are issued via GPRS linked handhelds which are then downloaded to our bespoke computer system where we can then work with the DVLA to obtain owners details as required.



Our office contains a dedicated 'Excess Charge' payment team to deal with all enquiries and payments 6 days a week















Parking machines come in all shapes and sizes. Solar, mains or battery powered. Coins, tokens and chip and pin payment

Here at LPS we have manufactured and designed our very own pay and display machine.

The Helios II has chip and pin, facility coin and wave and pay. These machines can work on GPRS with our own back office and report every 3 hours. They also give real time reports when tested with a token by patrol staff.

The Helios II is supported by our fully trained engineers 7days a week.

We have our own installation team and car parks can be up and running within 14 days.





# So what is the next step?

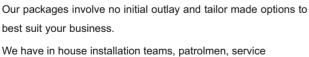
Firstly call or drop us an e-mail, as simple as that!

- 1. We will chat about your requirements.
- 2. Arrange a free of charge no obligation survey.
- 3. Advise on car park layout, tariffs and patrol requirements.
- 4. Discuss expected revenue.
- 5. Design signage.
- 6. Install the car park.
- 7. Meet your requirements.

best suit vour business.

We have in house installation teams, patrolmen, service engineers as well as the office and auditing team. We have a stock of pay and display machines and signs reducing installation time to less than one month from agreement.

So if you feel you have a parking problem or opportunity contact the team today we can help!



challenges our clients have faced.







- Large car parks, early morning, car parks half full but no customers yet!
- Are people using your site for free parking while they go to work?
- Are you near a college or university?
- Or why pay to park when they can use your site for free!!

These are all Let us put a package together to deal with these problems.

# dedicated car parks

- You have the space.
- · You have the location.
- · You would like to create a revenue stream.

Maybe it is a short term project on a site for redevelopment, or maybe a permanent car park from an old office block next to a station or shops. Whatever the situation we can help produce revenue from vour site.



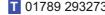
Please contact us for a free no obligation Survey of your site so we can produce a package



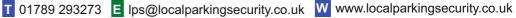














The inner city/town locations of these sites lead them to be some of the most abused of all car parks. However the nature of their business requires a special approach to the management of the car parks.

Local Parking Security have been managing these sensitive sites for over 10 years and our client base speaks for its

Whether your motivation is to free up spaces for customers or create additional revenue we can tailor a package to suit.



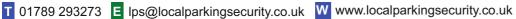






















Whether you have thousands of visitors a day or ten's parking can be a headache. Access and poor utilization of space due to carelessly parked vehicles can be the biggest problems.

Local Parking Security currently manage sites covering both extremes in volume and seasonal fluctuations. From concerts with thousands of cars arriving and leaving in a short space of time to historic attractions with a constant flow but with a surge during the school holiday periods.

If you would like to turn the headache into revenue and improve the experience for your customers, contact us for a free no obligation survey so we can create a system suitable for your site.



Please contact us for a free no obligation Survey of your site so we can produce a package to suit your needs.



note



# Centre

All car parking related calls are handled via our in house call centre. The fully trained staff are here to help 7 days a week, whether it is taking payment of an excess charge notice, a query, new business enquiry or a recruitment enquiry.

We also have a service and maintenance line which operates 7 days a week.

Coupled to this our website also offers online information and contacts.

Engineer support to clients.

Calls logged on Back Office system.







Chief Executive: Frank Aston 07932 792367

Accounts Manager: Amanda Curtis 07587 636926

Office Manager: Emily Evans 01789 293273

**Sales / New Business:** 01789 293273











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